

Accommodation Rules and Regulations



1. In the cottages Jasna can be accommodated only client who has ordered and by manager confirmed services or there was a contractual relationship to the place of accommodation or housing is logged. The client is obliged to show his/her identity card to the manager of huts.
2. The client will pay rest of price in reception, payment is possible just in cash. The client is given a key to the hut after the payment and accommodation card.
3. Housing Facility offers services to the client within a quality, which is given by order of categorization and merging of housing facilities and catering establishment, according to this regulation the hut were merged. (Collection of Law no.277/2008 from 26th of June 2008)
4. The accommodation facility is obliged to lodge the client having his/her accommodation booked in advance after 2:00 p.m. but no later than 5:00 p.m. Any later arrival has to be arranged beforehand.
5. The client has to check out before 10.00 a.m. on the last day of his/her stay. Otherwise, the client will be charged a fee for one more day.
6. Since the check-in, the client assumes responsibility for the inventory of the building and its potential loss or damage.
7. The client is not allowed to move equipment of the building or modify the wiring or the plumbing system without an approval from the manager and to move dishes or other equipment from one hut to another hut.
8. There is only one pair of keys available to the client. If the keys become lost/missing a charge of 30 Euro will be taken.
9. The client is not allowed to use his/her own electrical appliances (apart from hair dryers, electric shavers or other appliances used for personal hygiene).
10. The client is obliged to report any malfunction of the appliances in the hut to the manager (phone number +421 915 832 414). It is necessary to report any damage or flaws on the first day of the stay. If needed please call:
112 - general emergency line number
158 - police
11. It is not allowed to smoke in the interior of the huts and to make a fire near the huts apart from fireplaces and other places designated for it.
12. When it is too hot in the hut, turn the heating off instead of airing out. The heating is working 20 hours per day, turned off 4x 1 hour per day.

13. Every hut has own parking space. It is prohibited to park a car on the lawn or on a footpath.
14. The kitchen has to be put into its original state on the last day; i.e. dishes should be washed up, wiped out and put into place.
15. It is allowed to have pets in the huts but it has to be arranged with the manager. We charge 5 Euro/night. However, the pets should be under supervision of their owner.
16. For safety reasons, it is not appropriate to leave children under 10 years without supervision of an adult in the hut.
17. There is option at reception to borrow sporting goods, like tennis rackets, ping-pong rackets, badminton, balls and other.
18. It is prohibited to make noise during night time (from 10.00 p.m. to 6.00 a.m.).
19. Before leaving, the client is obliged to check the hut and put it into its original state.
20. Please, in absence of manager, be so kind to insert the key from hut to the mail box at reception – hut no. 11A.

Important phone numbers:

Emergency call: 112

Police: 158

Fire services: 150

Ambulance: 155

Mountain rescue service: 18 300

CANCELLATION FEES:

- 21 days and more before the start of the stay I will send to you deposit back, I will charge just 10€ fees
- less than 21 days before the start of the stay the cancellation fee amounts to 100 % of the deposit
- for cancellation of New Year stay is deposit no refunds

We kindly ask you to read these Rules and Regulations. If you do not agree with any of these clauses, please consult them with us. You will be asked for a compensation if you break the rules.

We wish you a pleasant stay in the Huts a lot of pleasant experiences in Liptov.